Steve Panhorst

1685 West Dawn Drive
Tempe, AZ 85284

panhorst.net, L.L.C.
http://www.panhorst.net/

Objective	To help companies and individuals by providing technology consulting services including technology product management (network, server, desktop, laptop, tablet and smartphone hardware and software evaluation, recommendation, installation, configuration, upgrades and maintenance), technology vendor management, web development, and custom programming.

Education	<u>B. S., Computer Science</u> (3.72/4 GPA, Magna Cum Laude) Minor in Mathematics	Missouri University of Science & Technology

Technical Skills Summary

Roles:	IT Manager, Enterprise Technical Architect, Project Manager, Technical Architect, Team Leader, Network/Performance Analyst, Systems Analyst, Programmer/Analyst, Business Analyst, Trainer
Phases:	Requirements Gathering/Analysis, Conceptual Design, Detailed Design, Applications Development/Testing, Applications Maintenance
Operating Systems:	Windows, macOS, iOS, Android, Windows Server
Software:	Microsoft Office, Google Workspace, numerous industry-specific software packages
Architectures:	Web/Cloud/VPN, Client/Server, Mainframe
Hardware:	Servers, desktops, laptops, tablets, smartphones, mainframe
Languages:	ASP/VBScript, HTML/CSS, Java/JavaScript, C, COBOL, and numerous other programming languages
Databases:	Oracle, Access, and numerous other databases

Employment Summary	<u>Technology Manager / Web Developer</u>	panhorst.net, L.L.C.	1/2001 – present
	<u>Technical Architect/Manager, Regional Director</u>	TAJ Technologies	
	<u>Technical Architect/Manager, Programmer/Analyst</u>	Accenture	
	<u>Programmer/Analyst</u>	Black & Veatch	

Selected Clients, Roles, Projects, and Technologies

<u>panhorst.net, L.L.C. (for over 100 entities): Technology Manager</u>

• Performed technology product management (device hardware and software evaluation, recommendation, installation, configuration, upgrades, and maintenance), technology vendor management, and custom programming

<u>panhorst.net, L.L.C. (for over 50 entities): Web Developer</u>

• Designed/built/maintained web sites, utilizing ASP/VBScript, HTML, JavaScript, SQL Server, Access, and IIS

<u>Accenture (for the United States Postal Service): Technical Architect/Manager</u>

• Identified an appropriate retail technology solution for the 15,000 smallest Post Offices, enabling additional products and services for remote customers and improved nationwide reporting, utilizing Windows PCs with several peripherals and an integrated suite of software packages

<u>Accenture (for American Express): Technical Architect/Manager, Programmer/Analyst</u>

• Designed, assessed the development effort, and established programming standards for numerous enhancements to the TRIUMPH card processing software package, built in COBOL on an IBM Mainframe
• Led a department of 35 software developers of financial advisory tools porting more than 30 applications to newer Windows version; participated in applications development and testing in C

<u>Accenture (for Banc One Mortgage): Technical Architect/Manager, Programmer/Analyst</u>

• Designed the technical and application architectures, performed data modeling and data design tasks, created, maintained, and performance tuned the Oracle database, programmed key C modules, and co-managed all development phases for a custom business system which:
  - Utilizes Visual Basic, PCs, laptops, Windows, C, OS/2, Oracle, Sun, Solaris, RS/6000, and AIX
  - Was the industry's first comprehensive client/server mortgage origination system
  - Was used by six of the fifteen largest mortgage-banking companies in the United States

<u>Accenture (for Caterpillar): Project Leader, Programmer/Analyst</u>

• Designed, programmed, and pilot-tested a client/server order entry system for deployment to the client's worldwide dealer parts network; the system utilizes C, PCs, OS/2, COBOL, DB2, IBM Mainframe, MVS/ESA, and CICS
• Co-designed, programmed, tested and implemented numerous components of a knowledge-based system to simulate the decision-making of warehouse storage controlmen, utilizing COBOL, DB2, IBM Mainframe, MVS/ESA, and CICS

Other Experience & Training

• Taught four and attended fourteen technical and non-technical courses at corporate training centers